

LOCOMOTION

LOCOMOTION ADMISSION GUIDELINES

OPENING TIMES

We are open from 10:30-16:00 from Wednesday to Sunday outside of school holidays. During school holidays we are open from 10:30-16:00 Monday to Sunday. These times are subject to change. Please check our website for more detailed information.

The Museum is also closed 24-26 December.

ADMISSION AND COVID-19 MEASURES

Visitor entry to the museum is by ticket only. Tickets are free and should be booked in advance on our website or by phoning our call centre on 033 0058 0058. Tickets may be available on the day from the museum but this is dependent on capacity. It is therefore recommended that tickets are booked in advance to avoid disappointment.

Tickets need to be scanned on entry using the contactless scanners. The scanners can scan printed tickets or electronic tickets.

Visitors are required to follow measures introduced to reduce the risk of infection of COVID-19. This includes maintaining social distancing, practicing good hygiene and following one-way routes. Other measures may be introduced.

Visitors are recommended to wear face coverings although this is not compulsory.

Any visitor displaying symptoms of COVID-19 is requested to stay at home.

CONDITIONS OF ENTRY

While you are at the museum, please take care of your own health and safety and our collections. In order to ensure a safe and enjoyable experience for everyone, please do not:

- (a) Touch objects on open display or otherwise cause any damage to an object
- (b) Smoke in the museum or across the site (including electronic cigarettes)
- (c) Disregard alarms, signs, barriers or directions given by staff or volunteers
- (d) Leave personal property unattended
- (e) Eat and drink other than in designated areas
- (f) Bring into the museum any restricted items (see below)
- (g) Fundraise, demonstrate or distribute campaigning material, without prior agreement
- (h) Abuse, threaten or intimidate any colleague or visitor
- (i) Ride bicycles, scooters or any other wheeled item other than mobility devices.

We reserve the right to ask anyone not complying with our admission guidelines or otherwise causing a nuisance to leave the museum.

Children under the age of fourteen must be accompanied by an adult. Other age restrictions may apply for particular experiences in the museum.

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For Education groups, separate advice and guidance on the supervision of children is available on our website.

PHOTOGRAPHY

Visitors are permitted to use hand-held cameras within the museum for private and non-commercial purposes but must not:

- (a) Use cameras in any areas where video or photography is restricted (this will always be clearly signed)
- (b) Make any recording or take any photograph of any person without the authorisation of that person.

Non-private or commercial use of cameras/recording devices and the use of tripods or lighting is only allowed by prior arrangement.

PERSONAL PROPERTY

Please look after your personal property while at the museum. Any property left unattended may be removed from the museum floor. If you lose any item during your visit, please speak to a member of staff.

RESTRICTED ITEMS

Please do not bring the following on to museum premises:

- (a) Alcohol. Alcohol may only be consumed if purchased on site, in a designated area.
- (b) Clothing with offensive signage, wording or logos.
- (c) Protest banners with offensive signage, wording or logos.
- (d) Animals, with the exception of Assistance Dogs.
- (e) Potentially dangerous items such as fireworks or knives. Knives which are carried for religious or cultural observance (such as the Kirpan) are normally exempt from this policy.
- (f) Balloons, as these can interfere with our alarm systems if they float away.

BAG SEARCHING

We will sometimes conduct bag searches on arrival at the Museum. The searches look for restricted items and any other material that might be considered a risk to our collection, or to the health & safety and enjoyment of our visitors. Any items found will be removed at the bag-searching point, be recorded and returned to the visitor on departure.

If our staff find anything they consider to be illegal, they will confiscate it and contact the police.

BREASTFEEDING

Visitors are welcome to breastfeed anywhere on site.

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OUR STAFF

Our colleagues are identifiable from their passes or badges. There is a Duty Officer on site whenever we are open to the public to ensure that you have a safe and enjoyable visit.

If our staff think you may be causing unreasonable offence to other visitors, or are endangering yourself, others, our property or our collections, they will ask you to stop. Our staff have the authority to escort you from the Museum premises if necessary.

We will not tolerate abuse or violence towards any visitor, contractor, volunteer or member of staff.

CLOSED CIRCUIT TELEVISION

CCTV is in use throughout the museum and across our site. Images are recorded for the purpose of Public Safety and Crime Prevention, in line with Data Protection legislation.